



# Call Summary Report

As of 3/29/2010 11:48 AM

**1767 PDC 4U**  
 3017 Taylor Ave  
 Ogden, Ut 84403

Data from 3/1/2010 12:00 AM to 3/29/2010 11:59 PM

<b>Duration</b>	01:07:38	
<b>Avg Line Count</b>	84	
<b>Total Calls</b>	4,110	
<b>Connect Time</b>	00:29:57	
<b>Invalid Calls</b>	633	
<b>Connected</b>	2,407	58.6%
<b>Answered</b>	1,725	71.7%
<b>Machine</b>	682	28.3%

<b>Total Transfers</b>	0
<b>% Conn Transfer</b>	0.0%
<b>% Ans Transfer</b>	0.0%
<b>Unable To Transfer</b>	0
<b>Avg Talk Time</b>	
<b>Put on Hold</b>	0
<b>Avg Hold Time</b>	
<b>On Hold Hang-ups</b>	0

